

Summer Games Frequently Asked Questions for Volunteers

Where do I send forms in?

Please send them to:

Special Olympics Wisconsin
5900 Monona Dr., Suite 301
Madison, WI 53716

Who can I call with questions?

You may call (715) 252-6655 to leave a message. This line will be checked daily by staff and phone calls will be returned as soon as possible. You may also call the Program office if you have an urgent question or comment at (800) 552-1324 ext. 208.

When will you tell me what I am signed up for?

All volunteer confirmations will begin to be mailed on May 22nd.

What do I need to bring?

If you are over 18, you MUST present a photo ID at the time of volunteer check-in – even if you have volunteered before. (Please note: if you are under the age of 18, your form must have a parent or guardian's signature of approval) You may also consider bringing sunscreen, rain gear or an extra pair of shoes.

I have volunteered in the same place each year. How do I get assigned to that same position?

Please note what you have worked (i.e. yellow staging, aquatics, awards) and we will do our best to get you in that same location.

What do I get if I volunteer?

You receive a volunteer tee-shirt. Please wear this during your entire volunteer shift. This is the best way for athletes, coaches and staff to find volunteers when they are needed.

Can I volunteer with a friend?

Absolutely! When doing so, please make a note, including their name, on the top of your volunteer form that you would like to volunteer together. Please do this on BOTH volunteer forms so that we see the message twice.

My group wants to volunteer. Can we all work together?

We can normally arrange that you all work in the same area. The sooner you register the more chances this will happen, though. Please call the numbers listed above for a group registration form.

My children want to volunteer with me. Can they come too?

We cannot allow children under the age of 12 to volunteer. If your child is over 12 and wants to volunteer, we will need for them to have another adult or yourself to volunteer with them. This is also not the place for strollers and young children.

What if I have a limitation – can I still volunteer?

Yes, but you will need to notate your limitations on the volunteer form so we can assign you to the best fitting volunteer position.

Will I receive a lunch when I volunteer?

Only if you are working the entire day. We will bring you out a boxed lunch to your venue site if this is the case. There will be concession stands available for food to purchase if you are interested.

What if I sign up to volunteer and I can't make it that day – should I tell someone?

Yes. Please call the numbers mentioned previously until June 3rd. After this time, please call (608) 444-5374.

What happens if I can't work a whole shift?

We really need you to stay the entire shift that you are scheduled for. In order for events to run smoothly, we have scheduled the number of volunteers that are required. If you leave early this may have a negative impact at your venue.

What happens if I need to change the time of my volunteer slot?

Please call the numbers listed previously and leave a message with your name, telephone number, the assignment you received and the new time slot you would prefer. We will do our best to try to accommodate you.

What if I have a hidden talent...such as a musician or ventriloquist?

Please call Janice Moen at (715) 387-4408. She is coordinating the entertainment for the Games and may be able to utilize your talent in Victory Village.

What if it is raining or the weather is bad?

When the weather is bad we still run the Games. We have a contingency plan that goes into affect and we may change the competition schedules. However, it is at this time that we need you more than ever to allow for things to run smoothly. Please still come and make sure you wear weather-appropriate gear!